

Social Media Policy

Statement of Purpose

The Joliet Township Government (the “Township”) currently utilizes Facebook as a social media platform and may utilize other Social Media Accounts in the future. Using this technology, the Township has additional avenues by which to share news releases, inform the public about initiatives and highlight events and positive media coverage. Additionally, social media provides the ability to share other information that supports the goals and mission of Joliet Township. Social media also provides a two-way means by which the Township may interact with residents, visitors, media, local business owners and people who work in township government.

Guidelines and Expectations

“Township” shall mean all of the departments of the Joliet Township Government.

“Social Media Account” shall mean any of the Township’s online accounts or services that allow for interaction with Township Officials or employees and other stakeholders, including, but not limited to, Twitter, Facebook, and Instagram when used but shall not apply to electronic mail (email) or the Township’s website.

A. LIMITED PUBLIC FORUM

The Township does not make its Social Media Accounts available for general public discourse, but rather reserves and limits the topics that may be discussed on the Social Media Accounts.

B. CONTENT RESTRICTIONS

The Township reserves the right to reject or remove, if possible, any content that is deemed in violation of this policy or any applicable law. Content and comments appearing on or posted to the Township’s Social Media Accounts that contain any of the following forms of content are prohibited and shall be subject to removal is the sole discretion of the Township:

1. Comments unrelated to the purpose and topical scope of the page.
2. Defamatory, threatening, or profane language.
3. Content that promotes, fosters, or perpetuates discrimination on the basis of race, creed, color, age, religion, gender, marital status, status with regard to public assistance, national origin, physical or mental disability, or sexual orientation.
4. Sexual content or links to sexual content.
5. Solicitations of commerce.
6. Personally identifiable information, such as an address, phone number, social security number, or other sensitive information.
7. Information which may interfere with or compromise current investigations, police tactics, and the safety or security of public safety staff and/or the public or public systems.

8. Promotion or advertisement in favor of, or in opposition to a political campaign, ballot measure or candidate.
9. Conduct or encouragement of illegal activity.
10. Distribution of copyrighted photographs, music, video, graphics, or other content without the express permission of the copyright holder.

C. CONTENT REMOVAL

Content that is deemed prohibited for posting by the administrators of the Township's Social Media Accounts, pursuant to the criteria contained in Section B above, shall be retained by staff in the form of a screen capture along with a description of the reason the specific content was deemed prohibited. The comment will then be removed, as technology allows, from the Township's Social Media Account(s).

D. NOTICE

Users of and visitors to the Township's Social Media Accounts are hereby notified that the intended purpose of the Social Media Account is to serve as a mechanism for communication of the Township's news, services, and events. By posting or commenting, users agree to the terms of use outlined in this policy, which will be posted to the Township's website and, where possible, linked to in the Township's profile for each Social Media Account.

E. TIME OF USE


The Township's Social Media Account(s) are not constantly monitored, and as such, posts and responses should not be immediately expected. Social Media Accounts are commonly monitored during normal business hours of the Township, designated as weekdays from 8:30 a.m. to 4:00 p.m., excluding holidays, but such monitoring is subject to change without notice and at the sole discretion of the Joliet Township Government.

Adopted at the May 14, 2019, Regular Town Board Meeting.



Daniel L. Vera, Supervisor

Attest:



Beth Ann May, Clerk